

ISO 22301:2019 BUSINESS CONTINUITY POLICY STATEMENT

INTRODUCTION

The Organisation's Business Continuity Policy applies to all business functions within the scope of the Business Continuity Management System and covers the people, physical infrastructure, virtual infrastructure and information supporting these business functions. This document states the Business Continuity Management objectives and summarises the main points of the Business Continuity Policy.

OBJECTIVES

The objectives of Business Continuity Management are to:

- Identify potential threats to the Organisation and the impacts on business operations that those threats, if realised, might cause
- Provide a framework for building organisational resilience with the capability for an
 effective response that safeguards the interests of its key stakeholders, reputation,
 brand and value-creating activities
- Facilitate the recovery or continuation of business activities in the event of a business disruption
- Facilitate the currency and management of the overall programme through training, exercises and reviews
- Always act within the statutory, regulatory and contractual framework within which the Organisation exists, including obligations to which it has voluntarily committed.

Further measurable objectives are also included in the Objective Registers held in Atlas ISO.

RESPONSIBILITIES

- The Directors have approved the Business Continuity Policy
- Overall responsibility for Business Continuity Management rests with the BCMS Team,
 which includes the Directors
- Day-to-day responsibility for procedural matters, legal compliance, maintenance and updating of documentation, promotion of Business Continuity Management awareness, liaison with external organisations, incident investigation, management reporting, etc., rests with the BCMS Team
- The BCMS Team are responsible for drafting, maintaining and implementing this Business Continuity Policy and similarly related documents
- As with other considerations, including those relating to Quality, the Environment, Health & Safety and Information Security, Business Continuity aspects are taken into account in all daily activities, processes, plans, projects, contracts and partnerships entered into by the Organisation

- The Organisation's employees are advised and trained on general and specific aspects of Business Continuity Management according to the requirements of their function within the Organisation. The Contract of Employment includes a condition covering confidentiality regarding the Organisation's business
- Adherence to Business Continuity Management procedures as set out in the Organisation's various policies and documents is the contractual duty of all employees, and a clause to this effect is set out in the Organisation's contracts of employment/Employee Handbook requirements
- This Policy is communicated to all of the Organisation's employees and is made available to other interested parties
- Breach of the Business Continuity Management policies and procedures by the Organisation's employees may result in disciplinary action, including dismissal
- In view of the Organisation's position as a trusted provider of managed IT services and sale of IT products and solutions to the public and private sectors, particular care is taken in all procedures and by all employees to ensure that Business Continuity Management remains integral to all business activities
- All statutory and regulatory requirements are met and regularly monitored for changes
- A Business Continuity Plan is in place. This is maintained, tested and subjected to regular review by the BCMS representative.

This Business Continuity Policy is regularly reviewed and may be amended by the BCMS Team in order to ensure its continuing viability, applicability and legal compliance, and with a view to achieving continual improvement in the Business Continuity Management System.

Date of Issue	Signed
Date of Next Review	Print Name

Amendment History

Version	Modified On	Modified By	Comments
0.1	26/02/2024	Jonathan Dean	Document created
0.2	27/02/2024	Jonathan Dean	
0.3	06/03/2024	Jonathan Dean	
1.0	22/04/2024	Paul Harper	